The Elizabeth Glaser Pediatric AIDS Foundation’s Global Delivering Technical Assistance (DELTA2) Project

The Elizabeth Glaser Pediatric AIDS Foundation (EGPAF) is a recognized leader in the global effort to eliminate pediatric AIDS and is one of the most successful international implementation organizations for pediatric, adolescent, youth, and adult HIV prevention, care, and treatment programs. EGPAF currently provides high-quality, innovative, contextually responsive technical assistance (TA) on behalf of more than 17 donors. Through support from the U.S. government and private and multilateral donors, EGPAF employs a comprehensive and sustainable approach for achieving the elimination of pediatric HIV, working at multiple levels of the health care system to meet the needs of women, children, adolescents, and families affected by HIV. EGPAF currently provides country-based TA at the health facility, community, district, and national levels in 14 countries to effectively support scale-up of national prevention of mother-to-child transmission (PMTCT) of HIV and care and treatment programs. EGPAF has established high-impact TA approaches for a wide range of areas, such as health system strengthening, strategic information and evaluation, quality improvement, community engagement, research, organizational development, project management, and HIV service delivery.

PROJECT OVERVIEW

EGPAF, through funding from the U.S. Centers for Disease Control and Prevention (CDC), is proud to announce this cooperative agreement for global TA in HIV/AIDS, starting September 30, 2019. Building on our successful five-year Delivering Technical Assistance (DELTA) project that began in 2013, EGPAF, under Project DELTA2, will provide TA services to optimize the impact of the U.S. President’s Emergency Plan for AIDS Relief (PEPFAR) and Global Fund–supported programs to ultimately help achieve an AIDS-free generation. Through the original Project DELTA, EGPAF completed 37 assignments across 10 countries, namely, Zimbabwe, Zambia, Uganda, Tanzania, Namibia, Mozambique, Malawi, Lesotho, Côte d’Ivoire, and Cameroon.

HIGHLIGHTS FROM EGPAF’S PROJECT DELTA1 TA ACTIVITIES

DSD/Uganda: EGPAF supported the development and inclusion of differentiated service delivery (DSD) in the revised Consolidated National ART Guidelines, ensured continuous quality improvement during implementation of new models, documented evidence from the pilot sites, and developed DSD implementation guidelines and training packages, job aids, standard operating procedures, and a national rollout plan. EGPAF later seconded a DSD Technical Advisor to the Ministry of Health and led the phased rollout of the DSD model in Uganda to ensure systematic implementation of key DSD processes, while providing ongoing learning to guide implementation in subsequent phases.

ECHO Project in Côte d’Ivoire/Malawi: In collaboration with DELTA consortium partners (University of New Mexico, the Institut National de Santé Publique (INSP) Côte d'Ivoire, and Lighthouse Trust Malawi), EGPAF piloted the ECHO telementoring model in Côte d'Ivoire and Malawi to improve HIV care and treatment. The project also provided an opportunity for health providers to gather virtually for didactic trainings and review of complex clinical cases. EGPAF evaluated the pilots in both countries to assess the feasibility of rolling out and scaling up the ECHO model, with the desire to pass ownership of the program on to local entities such as the Ministry of Health.

VACS/Zimbabwe: EGPAF supported the Zimbabwean Ministry of Health and Child Care and key stakeholders in the implementation of the 2016/2017 Violence Against Children Survey (VACS) to collect data on the health of the nation’s young adults and
CONSORTIUM PARTNERS

The ECHO Institute at the University of New Mexico (UNM) trains partners all over the world in the ECHO model™ of case-based health care education and telementoring. Using interactive video technology, the ECHO model connects groups of community providers with specialists at centers of excellence in regular, real-time collaborative learning sessions. The sessions, designed around case-based learning and mentorship, help local health care workers gain the expertise required to provide high-quality needed services. ECHO has engaged more than 330 partners in 37 countries including programs in Namibia, Kenya, Côte d'Ivoire, Tanzania, Nigeria, South Sudan, Malawi, and Zambia. The ECHO model is used to train HIV rapid testers in Tanzania and Uganda. In addition, UNM supports TB and laboratory ECHO programs in multiple countries.

HEALTHQUAL is a global leader in quality improvement and quality management for HIV service delivery, bringing more than 20 years of experience in applying a public health approach to capacity-building activities for sustainable and lasting change.

TECHNICAL ASSISTANCE MENU

Through the DELTA2 global mechanism, EGPAF is poised to support national programs, CDC country teams, and local implementing partners in a wide variety of technical, programmatic, and operational areas. EGPAF will use cross-cutting implementation approaches across all TA assignments: customization to client needs, geographically differentiated approaches, team efficiency and coordination, and data use for improvement.

HIGHLIGHTS FROM EGPAF’S PROJECT DELTA1 TA ACTIVITIES (Continued)

to study the epidemiological patterns of risk factors for HIV and violence in the country. EGPAF successfully led data collection, trainings for DREAMS (Determined, Resilient, Empowered, AIDS-Free, Mentored, and Safe) district case managers, development of a national action plan, and the dissemination of preliminary and final survey report results.

C-BART/Namibia: EGPAF, the CDC, and the Namibian Ministry of Health and Social Services, completed a robust evaluation of the Community-Based Antiretroviral Therapy (C-BART) project in the Okongo and Eenhana Districts of Namibia. The program prioritized the engagement of community leaders in supporting those on treatment. The evaluation showed that people living with HIV receiving treatment at C-BART sites have higher rates of retention in care, adherence to treatment, and viral suppression for both adults and children compared to the national average.

Emerging Technical Priorities

• Introduction and scale-up of new pediatric formulations and dolutegravir
• PrEP and HIV self-testing
• Expansion of prevention services and recency assays
• Support for transition to local partners
• Improving management of coinfections
• Advanced disease support
• Supporting the fourth 90—quality of life

Technical Support and Implementation

EGPAF can provide or coordinate expert comprehensive health service TA and service delivery in the following areas:

• HIV prevention services, including pre- and postexposure prophylaxis (PrEP and PEP)
• PMTCT services
• Pediatric, adolescent, and adult HIV services
• Adolescent-friendly services
• Expansion to male populations
• Key populations interventions
• Gender-based violence
• Cervical cancer screening and treatment
• Laboratory services, including accreditation, point-of-care early infant diagnosis, and sample transportation
• Malaria
• Tuberculosis
• Family planning
• Early childhood development
• Linkage to other health services

STRATEGIC INFORMATION AND DATA VISUALIZATION TA

EGPAF has accumulated significant experience providing TA to establish national tools, standard operating procedures, and registers for use in high-quality data collection, validation, and reporting. To improve access to granular, actionable, and real-time data and to assess programmatic successes, EGPAF builds and provides capacity for use of dashboards (more than 100 dashboards have been built thus far) to visualize site, regional, and national data. Through our partnership with Microsoft, EGPAF employs Microsoft Power BI solutions to visualize, analyze, and respond to routine quality improvement project performance data—in near real-time.
EGPAF’s in-house Project Management Office (PMO) has been providing capacity building across the organization and to targeted partners for the last five years. The PMO sets standards, conducts training using a cross-country team of trained facilitators, and offers a variety of processes and tools that teams and individuals can use to improve the management of their activities.

EGPAF services are available to support improved management of donor-funded projects, as well as the core responsibilities of other teams. Individuals also may apply these tools and processes to better manage their workloads. EGPAF services may be brought in to support project start-up, support closeout, or improve management of an ongoing project.

### Illustrative Strategic Information and Data Visualization TA Activities

**Data Collection and Data Linkage:**
- Design and implement registers, data collection forms, and data management systems
- Conduct situational analysis of patient-monitoring and case surveillance systems for data security and confidentiality

**Data Quality Assurance:**
- Develop dashboards that track a set of data quality indicators so that progress in data quality can be assessed over time
- Develop and implement national/subnational tools and standard operating procedures to institutionalize data quality at all levels
- Conduct rapid data quality assessments or periodic data quality audits

**Enhanced Analytics:**
- Develop human-centered, mobile-based solutions for rapid data collection, validation, and real-time analyses
- Provide expertise in combining key data from disparate data sources into usable formats for data use/learning

### Illustrative Project Management TA Activities

- Project management training in English, French, or Portuguese using the PMD Pro methodology
- Assistance in setting minimum standards for project management
- Support in understanding and modifying basic project management tools to fit your context
- Technical assistance to create project management processes to meet your organizational needs
- Help using the RACI (responsible, accountable, consulted, informed) tool to clarify key responsibilities and accountabilities
- Help using a work breakdown structure to break a large project into manageable tasks
- Help using a problem tree to understand an organizational challenge
- Help applying stakeholder management and communication tools to improve internal and external relationships

**PHOTO: ERIC BOND/EGPAF, 2018**
LOCAL ORGANIZATIONAL DEVELOPMENT AND TRANSITION TA

EGPAF is a recognized leader in the effective and sustainable transition of HIV programs to national organizations, and it has been instrumental in supporting PEPFAR-funded programs to meet localization targets. Since EGPAF began implementing its global programs in 1999, it has used a country ownership approach, working with and through public, private, and civil societies to bolster the capacity of national health systems. EGPAF’s health-system-strengthening activities are guided by its institutional framework to advance country ownership and capacity, which includes three prongs: (1) evidence-based health-system-strengthening activities at national and decentralized levels; (2) comprehensive organizational development of civil society organizations and private providers; and (3) robust assessments of national capacity to monitor progress and identify capacity gaps.

Illustrative TA Activities in Support of Transition and the Strengthening of Health Systems

In coordination with the missions of the CDC, technical assistance can be tailored to the needs of respective local entities, focusing on

- compliance with U.S. government rules and regulations and best practices in project management
- training on project management as well as supporting the institutionalizing of program and project management processes and policies in organizations
- financial management and operations, including risk management and ongoing fraud prevention
- human resources systems, including recruitment, retention, development of staff, and adherence to labor laws
- designing, issuing, managing, and monitoring subgrants
- monitoring/evaluation and reporting against the requirements of the U.S. government, PEPFAR and other donors
- resource mobilization approaches, including assistance for SAM (System for Award Management) and DUNS (Data Universal Numbering System) registration, proposal writing, budget planning, and partnership approaches
- development of national manuals and support for development of national policies
- building capacity to create a conducive environment for innovation and adaptability through approaches such as in-depth data analysis, research forums, and learning and sharing forums
- supporting the rollout of new clinical, laboratory, and pharmacy guidelines (training of district- and facility-based staff, development of job aids and tools, integration into supportive supervision and mentoring)
- the supply chain for the management of commodities and
- integrated service delivery support (training health workers and district teams, supporting integration of systems and registers, patient flow)

CONTACT INFORMATION

For more information on the types of technical assistance that can be accessed via the global Project DELTA2 mechanism, please contact:

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For more information on accessing Project DELTA2 assistance through CDC, please contact:

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